

Computer Technician

General Qualifications:

- Associates degree in related field or equivalent certifications technical (A+, Network+, Security+) and experience
- Experience working in a technical support environment
- Positive and professional demeanor
- Demonstrated ability to perform at a high level, to support a high volume of tasks
- Excellent verbal and written communication skills; proficient reading skills required
- Valid driver's license
- Full-time availability

Required Technical Skills:

- Technical skills necessary to install and maintain computer hardware, software and peripherals
- Knowledge of networking concepts including wireless, VLANs, switching, and firewalls
- Familiar with Microsoft Active Directory user accounts and policies

Salary/Compensation

- Starting salary \$36,005.04
- 212-day contract
- Competitive Benefits package
- State retirement system (SERS)

Essential Job Functions:

- Troubleshooting equipment issues
- Diagnose and troubleshooting wireless coverage issues
- Resolving account issues and update accounts to work with other systems
- Running cabling and termination of cables
- Mounting/moving projectors
- Setup and program new device enrollment hardware
- Administration and troubleshooting of web filter
- Management of spare equipment inventory
- Maintain and repair security camera system
- Distribution of equipment to new employees
- Replacement of broken equipment or replacement of equipment at end of life
- Upgrades of equipment
- Asset management tracking
- Update the ticketing system with accurate information
- Provide professional IT assistance and training when needed

Working Conditions

- Potential for exposure to blood-borne pathogens
- Ability to lift up to 25 lbs.
- Duties will include driving and/or riding in a vehicle
- Duties may include telephone contact and paperwork
- Availability after hours and/or on weekends to meet deadlines and finish projects